

1. Student completes a new or renewal 2015-2016 Free Application for Federal Student Aid (FAFSA) at www.fafsa.ed.gov

- Students must list SBVC using federal school code # 001272.
- Students new to SBVC, must also complete an Application for Admission to San Bernardino Valley College. Go to the Admissions and Records Office website at http://www.valleycollege.edu.
 - To qualify for federal student aid, students must declare a program of study when completing their application for admission to the college.
- It is strongly recommend that you file your 2014 federal income tax return early, if possible before completing your FAFSA and use the IRS Data Retrieval tool for the income section of your FAFSA.
- After the FAFSA is submitted, a "Student Aid Report" (SAR) will be sent within 24-48 hours by email or four weeks by mail from the federal processor. Make sure to carefully read the comments section of the SAR. It will indicate any corrections that must be made and other important information.

2. Check your Student Email account and/or WebAdvisor (My FA Documents) for any required documents that may need to be submitted to the Financial Aid Office.

- Completed FAFSA applications are received from the Department of Education within 7-10 days.
- San Bernardino Valley College will notify you via email once your FAFSA is received if additional documents are required to determine your financial aid eligibility.
- If a student is eligible for a California BOG Fee Waiver, it will automatically be awarded once FAFSA results are received. To confirm a BOG Fee Waiver has been awarded, view your Financial Aid Award Letter.

3. Students must submit all required documentation to the SBVC Financial Aid Office as soon as possible.

- To know what documents must be submitted, login to your student email account or onto WebAdvisor and click the 'My FA Documents' link.
- Most required documents can be downloaded online by clicking on the 'Online Forms' link on the SBVC Financial Aid webpage.
- Most documents can be submitted in the Drop Box outside the office door. Make sure your name and students ID# is clearly written on each document submitted and please, staple all documents together.
- All student files are processed, in date order, based on the date the last document was received; processing may take a minimum of 10-12 weeks
- After a student's file is processed, eligible awards are entered onto the Financial Aid Award Letter. Students will receive an award letter notification email approximately one week prior to funds being available to students via the Wolverine Debit Card or Direct Deposit.

4. Students must enroll for the Wolverine Debit Card or Direct Deposit

- 📀 On the SBVC Financial Aid web page, click on "What is the Wolverine Card" and follow steps.
- Financial Aid disbursements are issued through Money Network.
- ALERT! Selecting Direct Deposit may delay your disbursement by 3-5 business days depending on your personal banking institution policies.



IMPORTANT FACTS ABOUT FINANCIAL AID FOR 2015-2016

- 2015-2016 FAFSA application is available on **January 1, 2015**. Submit the **FREE** Application for Federal Student Aid (FAFSA) online at: www.fafsa.ed.gov by the priority deadline of **March 2, 2015**.
- Students may complete the FAFSA application online after the March 2nd priority deadline however, they may experience a delay in the processing of their application.
- The SBVC Financial Aid Office will start processing 2015 2016 applications as early as May 1, 2015.
- Or remain eligible for Federal Financial Aid students are required to:
 - · Maintain a minimum 2.00 cumulative college GPA
 - · Complete at least 67% of all units attempted
 - Complete a degree or certificate program within 150% of units required for the chosen program of study.
- Students are encouraged to register for classes during their registration period. If determined eligible for financial aid, a disbursement to a student's Wolverine Card (or direct deposit) or a refund of enrollment fees paid out of pocket, will be issued at a later date. Financial Aid funds are intended to assist in covering educational expenses; however, they may not cover all associated educational expenses.

HOW TO OBTAIN A CALIFORNIA BOG FEE WAIVER

A BOG Fee Waiver award should appear on your SBVC Financial Aid Award Letter within 7-10 business days after adding SBVC school code to your FAFSA application online. Once it appears, enrollment fees will automatically be waived when registering for classes. Other financial aid grants will take longer to appear on your Financial Aid Award Letter, as students are processed in the order applications are received. In the event a student is required to submit additional documentation to determine eligibility, files will be processed based on the date the last required document was submitted to the Financial Aid Office.

FINANCIAL AID COUNTER SERVICE

FULL counter service is offered on Monday through Wednesday. However, on Thursday and Friday only the following **limited counter** service is offered:

- 1. **Document drop off** Only photo copies can be submitted.
- 2. Form pickup Most Financial Aid forms can be printed online at www.valleycollege.edu/financial_aid.
- 3. **General questions** Only information that is NOT specific to your individual file can be given.

NO STUDENT FILE STATUS CHECKS WILL BE DONE ON LIMITED SERVICE DAYS OR BY PHONE

Student file status can be seen 24/7 on WebAdvisor by clicking on 'My FA Documents'. Grant award status can be seen 24/7 on WebAdvisor by clicking on 'Financial Aid Award Letter'. Grant disbursement status can be seen 24/7 by checking the balance on your Wolverine Card (or bank account if direct deposit was selected)

The Financial Aid Computer Lab is opened during regular Financial Aid Office hours. Students are encouraged to visit the Financial Aid Computer Lab to assistance in completing their FAFSA application online and answers to general financial aid questions.

The Financial Aid Office is going paperless. Most notifications will be emailed to your student email address. You must check your Student Email account and WebAdvisor regularly for updated financial aid information.

FINANCIAL AID REGULAR OFFICE HOURS

Monday and Thursday: 8:00 am − 5:00 pm • Tuesday and Wednesday: 8:00 am − 7:00 pm • Fridays: 8:00 am − 4:30 pm

HOW TO ACCESS FINANCIAL AID INFORMATION ON WebAdvisor

From San Bernardino Valley College's main web page click on 'Quick Links' at the top right corner, select 'WebAdvisor' and login. You can access important information about your student file status using SBVC's online student account portal called WebAdvisor. Under the Financial Aid section, any missing documents can be seen by clicking on 'My FA Documents.' All grants awarded to each student can be seen in real time by clicking on 'Financial Aid Award Letter.'

Other important information is also available through WebAdvisor about registration, transcripts, grades and online student services. **DO NOT WAIT IN LINE** for information that is available **ONLINE through WEBADVISOR!**

For technical assistance logging onto WebAdvisor <u>PLEASE</u> call the Computer Help Desk at (909) 384-4357 or click on the "Contact Us" tab at the top of the WebAdvisor menu.